



COVID-19 Planning for Providence Place

Updated January 12, 2021

The health and well-being of our residents and employees is of utmost importance to us at Providence Place. We are closely monitoring the situation and, in accordance with the CDC and other health agencies, are continuously evaluating our policies and taking extra precautions to protect our residents and staff.

Due to the recent surge in cases throughout Massachusetts and the entire U.S., we have paused visitation until further notice

Currently, the following policies and precautions are in place:

- Physical tours of the entire property for prospective residents are suspended, however available apartments can be shown by appointment at designated times during the day. We invite you to view our [virtual tour](#) and call us to get information to begin the conversation and/or to set up a time to tour available apartments.
- The front entrance is the main entry point for staff, healthcare/private duty personnel, and family visitors providing essential care to their family member (family visit restricted to one person). All who enter, including staff, will be screened prior to entering. Screening includes a temperature check, and all entering are asked a series of questions pertaining to the possible exposure to COVID-19.
- We are following strict infection control protocols, based on CDC guidelines. Our housekeeping staff continues to work tirelessly to ensure that all high-touch surfaces are disinfected on a daily basis, using an EPA-registered disinfectant.
- Service deliveries and vendors – The service hallway is being used to deposit food and supplies. No external delivery person is allowed beyond this point. Kitchen staff is responsible for getting supplies to the kitchen.
- Communal dining has resumed. The seating capacity in the dining room is now a maximum of 50 people. Seating has been rearranged so that residents are able to keep a social distance. Masks are to be worn by residents to the table, but can be removed while dining. Tables and chairs are disinfected between each use.
- Resident Programs and Activities – Outdoor exercise classes were held throughout the summer, and will continue outside as weather permits. Zoom exercise classes are also being held. We are gradually adding in more and more programs and activities. Please check our monthly [calendar](#) for more information
- We continue to communicate to all residents and staff the importance of hand hygiene, mask wearing and other precautions including social distancing.