



COVID-19 Planning for Providence Place

Due to COVID-19, we continue to follow a strict “no visitor” policy, to help keep our residents safe. Physical tours for prospective residents are suspended, but in the meantime, we invite you to view our [virtual tour](#) and call us to get information to begin the conversation. We look forward to the time when we can show you around in person.

The health and well-being of our residents and employees is of utmost importance to us at Providence Place. We are closely monitoring the situation and, in accordance with the CDC and other health agencies, are continuously evaluating our policies and taking extra precautions to protect our residents and staff.

Currently, the following policies and precautions are in place:

- The front entrance is the main entry point for staff, healthcare/private duty personnel, and family visitor providing essential care to their family member (family visit restricted to one person). All who enter, including staff, will be screened prior to entering. Screening includes a temperature check, and all entering are asked a series of questions pertaining to the possible exposure to COVID-19. Gloves, facemasks, and a hand sanitizer station are also at the point of entry.
- We are following strict infection control protocols, based on CDC guidelines. Our housekeeping staff is working tirelessly to ensure that all high-touch surfaces are disinfected on a daily basis, using an EPA-registered disinfectant.
- Service deliveries and vendors – The service hallway is being used to deposit food and supplies. No external delivery person is allowed beyond this point. Kitchen staff is responsible for getting supplies to the kitchen.
- All resident meals are on a “to go” basis until further notice, in both the coffee shop and dining room. No communal dining.
- Resident Programs and Activities – All internal and external programs and activities have been cancelled until further notice.
- We have communicated to all residents and staff the importance of hand hygiene and other precautions including social distancing.

We will continue to update as things change. Our thoughts and prayers are with everyone who is being affected by this global health crisis.